# My Notes

Please provide the following information and bring this brochure with you to your next appointment:

My App	ole device is:
	ntly have the following Bluetooth® s paired with my Apple device:



Preparing for your Apple-Compatible Hearing Aids



Download on the App Store



www.Starkey.com

The app may have slight differences depending on your phone.

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### Congratulations!

This is an exciting time for you and your loved ones as you pursue better hearing. Your hearing professional has placed the order for your smartphone-compatible hearing aids. Because of the unique way that these hearing aids interface with Apple devices, there are some actions needed before your next appointment.



#### Please complete the following three steps:

**STEP 1:** Ensure your Apple device is compatible with your hearing aids.

Visit www.starkey.com/thrivesupport for a full listing of Apple devices that are compatible with your hearing aids.

If your current Apple device is not on this list, consider upgrading your device to take advantage of your smartphone-compatible hearing aids.

## **STEP 2:** Download the latest version of iOS software.

- To check if the latest version\*
  of iOS software is installed on
  your Apple device tap
  Settings > General >
  Software Update.
- 2. If a software update is available, tap **Install Now**.

**NOTE:** You must be connected to WiFi or your computer via iTunes to update iOS.





\*For best performance, we recommend using the most current iOS version.

### **STEP 3:** Download the Thrive Hearing Control app.

- 1. Tap the App Store icon.
  - Hearing
- Type Thrive Hearing Control in the search field.



- Once the Thrive Hearing Control app screen is displayed, tap Get.
- 4. Tap **Install** to load the app on your device.
- 5. Type your Apple ID and password to complete the download process.

You have now completed all the steps necessary to prepare for your fitting appointment.